

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of these Terms and Conditions and by participating, all entrants will be deemed to have accepted and be bound by these Terms and Conditions. Please retain a copy for your information.

1. **The Promoter**: This promotion is operated by **Sofidel UK LTD**, Briton Ferry Industrial Estate, Neath, SA11 2FP.
2. **The Data Controller**: The Data Controller of participants personal data is **Sofidel S.p.a.**, with its registered address at Via G. Lazzareschi n. 23 - Porcari – 55016.
3. The Prize Management agency is The NDL Group, Regina House, 124 Finchley Road, London, NW3 5JS, UK ("**The NDL Group**"). As indicated at point 26 below, The NDL Group acts as **Data Processor**, pursuant to article 28 of the GDPR.
4. **Eligibility**: The promotion is open to residents in the UK (England, Scotland, Wales, and Northern Ireland), aged 18 or over, excluding employees of the Promoter and its holding companies and subsidiaries and their immediate families; its agents and suppliers and anyone else professionally connected with this promotion.
5. **Promotional Period**: Opens 00:00:01 BST on 9th June 2025 and closes 23:59:59 BST inclusive on 7th August 2025. Any entries received before or after this time will not be included in the promotion.
6. Internet access and registration required.
7. No purchase necessary and there is no charge to access or register on the website.
8. Entry is restricted to one entry per person. Entrants can win a maximum of one prize.
9. **Entry Instructions**: To enter prize draw, participants must visit [.wincarers.regina.uk.com](https://wincarers.regina.uk.com) either via a QR code on pack or by visiting the site directly and enter their contact details including full name, email address, and date of birth, accept the terms and conditions and submit their entry.
10. Carer's UK supports and raises awareness of unpaid carers across the UK. The vision of Carers UK is to create a society that requires carers to be treated equally in all aspects of their lives, to connect carers so that no one must care alone and to halve the time it takes for carers to recognise themselves as carers and get the support they need. This Regina Blitz promotion hopes to raise awareness of unpaid carers, as well as of Carers UK and its 60th anniversary. A donation has been made to Carers UK by Regina Blitz (Sofidel UK Ltd) each year since 2021 and the amount contributed is discussed and agreed on between both organisations each year. There is no limit placed on the contribution. Charity: Carers UK. Registered charity number 246329 (England & Wales) and SC039307 (Scotland).
11. Entrants who make an entry on someone else's behalf will be disqualified, at the Promoter's discretion.

12. Incomplete, illegible, invalid or misdirected entries will not be accepted. Proof of sending will not be accepted as proof of delivery. The Promoter takes no responsibility for entries delayed, incomplete or lost due to technical reasons or otherwise.
13. Entries (bulk or otherwise) made from trade, syndicates, consumer groups or third parties will not be accepted. If it becomes apparent that a participant is entering the prize draw multiple times or using a computer(s) to circumvent this or any other condition by, for example, the use of 'script', 'brute force' or any other automated means, that person's entries will be disqualified, and any prize award will be void.
14. Winner Selection: 60 winners and 60 reserves will be randomly selected from all valid entries received during the Promotional Period within 7 days from the close of the promotion. The draw will be carried out by a randomly verified electronic automated process. Each winner will be randomly allocated a prize from the 60 prizes available to be won.
15. Winner Notification: The winners will be notified by email via the email address provided on entry within 7 days of the draw date and will be advised of which prize they have won. The winners will have 14 days from first contact to accept their prize and confirm details including name, email address, proof of ID including date of birth (passport, driving license or equivalent form of identification that clearly shows the winner's date of birth) and county of residence for the purpose of the winners list (for the Champneys and Professional Chef prize). In the case that a winner does not respond in time to first contact, reject their prize or are ineligible, the prize will be forfeited and will be awarded to the first reserve winner. If the initial winner and 2 reserves are ineligible or do not respond to communications within the stated timeframe the Promoter is entitled to withdraw the prize and stop approaching reserves.
16. Some of the prizes must be booked by the prize winner within 12 months from the date they accepted their prize (see clause 17 for prize descriptions and expiry dates). The date by which the prizes must be taken varies according to the prize, full details are included within the terms and conditions for each prize and will be advised by The NDL Group (the Promoter's appointed prize agency) when the prize has been successfully claimed.
17. It is the responsibility of the participant to check their email account to ensure they are in receipt of their winner notification. The Promoter is not responsible for an entrant making a late claim on their win if this email is missed or not read/or responded to for any reason.
18. The decision of the Promoter is final, and no correspondence or discussion will be entered into regarding the selection of winners.
19. There are 60 prizes available to be won in total during the promotion: Prize details and volumes are detailed below:

- 15 x Afternoon tea for 2 people

Afternoon tea for two people at a choice of UK locations. Includes: -

- Choice of sandwiches
- Selection of cakes
- Scones, jam & cream
- Choice of teas

1. Should this afternoon tea be unavailable at the time of booking for the winner, the Promoter reserves the right to substitute with an alternative of equal value.
 2. Afternoon tea will be provided in the form of an e- voucher from Virgin Experiences valid for 12 months so that the winner can choose the date for their experience. Afternoon tea is available at 41 locations around the UK. Terms and conditions: <https://www.virginexperiencedays.co.uk/product/traditional-afternoon-tea-for-two80>
 3. The afternoon tea voucher will be delivered via email within 28 days from the date that NDL receives confirmation of prize acceptance from the winner and completion of any verification process.
- 3 x Champneys Spa Break for 2 people

Champneys Break Includes:

- £100.00 Travel allowance paid via BACS to winner's UK bank account
 - Overnight accommodation at a Champneys Health Spa location of your choice
 - Three-course dinner, breakfast & lunch
 - 50-minute treatment per person
 - Use of gym, gym intros, aqua classes, virtual classes and walks
 - A fluffy robe for the duration of your visit.
 - A pair of flip flops to wear and keep.
 - Branded Champneys tote bag to take home
1. The prize is subject to availability at the discretion of NDL Travel and excludes the Christmas holiday period (20th December 2025 – 3rd January 2026), Valentine's Day/weekend (13th – 15th February 2026), Easter weekend (3rd – 6th April 2026) and all other bank holiday weekends in the UK.
 2. Your stay at your chosen Champneys Health Spa is subject to availability at time of booking. Winners can choose from the following Champneys Health Spas: - Tring in Hertfordshire, Forest Mere in Hampshire, Henlow Grange in Bedfordshire, Springs in Leicestershire or a Champneys Spa Hotel, Mottram Hall in Cheshire or Eastwell Manor in Kent. For more Champneys information and terms and conditions visit <https://www.champneys.com/terms-and-conditions.html>
 3. You will be staying in a 4* hotel, sharing a double or twin room with en-suite bathroom on a dinner and bed and breakfast basis.
 4. Spa treatments are based on 2 adults each enjoying 1 x 50-minute spa treatment. Facilities and treatments may vary by location. Appointments are subject to availability at time of booking. Some treatments may not be suitable for people with certain medical conditions and will be substituted for a safe alternative should this be the case.
 5. £100 travel allowance will be transferred directly to the winner upon confirmation of full and correct bank details obtained securely during winner communications and completion of any verification process via BACS. Transfers can take up to 5 working days
 6. The prize must be accepted by the winner within 14 days from the date of winner notification and booked by the prize winner within 12 months from the date of NDL's initial correspondence with them.

3 x Winner's choice of Merlin Short Break for two adults and two children including £250.00 travel allowance. Choose from:

- Alton Towers Resort:

- Overnight stay in a family room at the Alton Towers Hotel, Breakfast for two adults and two children in the hotel restaurant, 1 day Entrance into Alton Towers Theme Park, 1 days Gold Fast Track Passes, Lunch in the Rollercoaster Restaurant on one day & 1 day entrance into the Alton Towers Waterpark.
- Thorpe Park:
 - Overnight stay in a Thorpe Shark Cabin at Thorpe Park, Breakfast for two adults and two children, 2 days entrance into Thorpe Park, lunch in the Vibes Bar & Kitchen on one day & 1 days Ultimate+ Fast track tickets offering unlimited queue jump on 18 rides including Hyperia – the UK’s tallest & fastest Rollercoaster.
- Chessington World of Adventures Resort:
 - Overnight stay in a family room at the Chessington Safari Hotel, Breakfast for two adults and two children in the hotel restaurant, 2 days entrance into Chessington World of Adventures Resort, lunch in the winner’s choice of either Captains Fish & Chips, Vampire Burger Kitchen or Smokehouse BBQ Restaurant on one day, 1 day Ultimate 8 fast track tickets and a VIP Giraffe Safari experience including hand feeding a Rothschild Giraffe.
- Warwick Castle Resort:
 - Overnight stay in a family room at the Warwick Castle Hotel, Breakfast for two adults and two children in the hotel restaurant, 2 days entrance into Warwick Castle, Afternoon Tea in the stunning Conservatory Tea House, entrance into the Warwick Castle Dungeons on one day & a private VIP Castle Tour.
- Merlin Break to London:
 - Overnight stay in a family room at the Park Plaza Westminster Bridge Hotel, breakfast for two adults and two children in the hotel restaurant, 1 x VIP Champagne experience on the London Eye for four people (2 adults and 2 children), fast track entrance into SEA LIFE London Aquarium including a private VIP behind the scenes tour & fast track entrance into Madame Tussauds including access to the 1835 Champagne Bar with 1 drink per person (champagne, beer or soft drink) and a Wax Hand created for each person (4 max) to take home. Alcohol will only be served to adults over 18. ID may be requested,
- This prize is subject to availability at the discretion of NDL Travel and Merlin Entertainments. Your prize excludes dates in the UK School Holidays and December. Prize must be taken by 30th May 2026. Alton Towers, Chessington World of Adventures and Thorpe Park operate each year from March to October 31st. Warwick Castle and London attractions are open all year round however closed days may apply so please check the attraction website before booking.
- Children must be aged 16 or younger at the time of travel.
- Accommodation is based on two adults and two children sharing a family room with ensuite bathroom on a bed and breakfast basis. Includes parking for one car for the duration of your stay at Alton Towers, Warwick Castle, Chessington World of Adventures and Thorpe Park. Parking is not included with the London package.

Attraction specific terms: **Alton Towers:** Gold Fast Track Package gives each ticket holder 1 queue jump entry onto Wicker Man, Nemesis Reborn, The Smiler, Rita, TH13TEEN, Galactica, Oblivion, Spinball Whizzer, Runaway Mine Train, Hex: Legend of the Towers, Curse at Alton Manor, Congo River Rapids, Marauders Mayhem, Gangster Granny and Battle Galleons. **Thorpe Park:** Ultimate+ Fast Track provides the holder with unlimited access to 19 rides including Hyperia, Colossus, Nemesis Inferno, Stealth, SAW – The Ride, THE SWARM, Flying Fish, The Walking Dead: The Ride, Samurai, Rush, Ghost Train,

Quantum, Vortex, Detonator, Zodiac, Big Easy Bumpers, Tidal Wave, Storm Surge and Rumba Rapids. Strictly subject to availability at the time of booking. **Chessington World of Adventures:** Giraffe Safari Experience - Children must be a minimum of 5 years old, Children aged between 5 – 12yrs must be accompanied by an adult (16+). Experience may be shared with other guests. This is a winner's experience. Tours may vary depending on animal availability or behaviour, and in adverse weather conditions may have to be altered or cancelled. Ultimate 8 fast track tickets provide one-time access to the top 8 attractions: Croc Drop, Dragon's Fury, Gruffalo River Ride Adventure, Mandrill Mayhem, Rattlesnake, Tiger Rock, Tomb Blaster and Vampire. **Warwick Castle:** Warwick Castle Dungeons are only suitable for children aged age 10+. Under 18's must be accompanied by an adult. **London:** London Eye Champagne Experience to include 1 glass of champagne or soft drink per person plus queue jump tickets to the London Eye.

1. Where lunch is included, this will consist of 1 main course and 1 non-alcoholic drink per person.
 2. Employees of Merlin Entertainments, Sofidel or any associated company or agency are not eligible to enter.
 3. The prize is non-transferable and there is no cash alternative. All prize elements are subject to availability at the time of booking.
 4. The prize can only be used as stipulated, is not transferable to another individual and cannot be exchanged for cash or used in any other way. Sale of the prize for profit is prohibited. The prize cannot be used in conjunction with any other offer or ticket. The attraction's choice of prize package must be taken as a complete package. Any purported or attempted transfer or sale of or other misuse of the day entry tickets will render them automatically void.
 5. All prize elements are subject to availability at the time of booking and subject to each attraction's terms and conditions.
 6. In the event of circumstances outside its reasonable control, Merlin reserves the right to amend or alter the terms of the prizes at any time but will always endeavour to minimise the effect on participants to avoid undue disappointment.
 7. In the event of a prize being unavailable, Merlin Entertainments reserves the right to offer an alternative prize of equal or greater value. Tickets will be dated.
 8. Size, height, weight, age restrictions and medical warnings apply to certain shows and rides – please check with the attraction website before booking to avoid disappointment. Merlin Entertainments reserves the right to refuse entry and to close and/or alter all or any part of the facilities including closure of shows and/or attractions and removal of figures for technical, operational, health and safety or other reasons including overcapacity. For attraction details please visit <https://www.merlinentertainments.biz/>
 9. Spending money will be transferred directly to the winner via BACS upon confirmation of full and correct bank details. Transfers can take up to 5 working days.
 10. Once the winner has accepted the prize within 14 days from the date of notification, the prize must be claimed and redeemed by the prize winner by 30th May 2026.
- 2 x 12 months Family Joint National Trust membership for 2 adults and 2 children (under 17). Includes:

1. National Trust Membership will be provided in the form of a gift e-voucher valid for 12 months on receipt of a confirmed delivery address. For National Trust terms and conditions visit <https://www.nationaltrust.org.uk/our-policies/terms-conditions>
2. Family National Trust membership applies for two adults (aged 18+) living at the same address and their children or grandchildren (17 or under). Under 5s go free.
3. The prize will be delivered via email within 28 days from the date that NDL receives confirmation of prize acceptance from the winner and completion of any verification process.

- 2 x Weekend Break for 2 people. Includes:

- Overnight 4* accommodation at your choice of Countryside Hotel (from a choice of options)
- Breakfast for two people in the hotel restaurant
- Dinner for 2 people in the hotel restaurant

1. Hotel break is subject to availability at the discretion of NDL Travel and excludes bank holidays, Valentine's Day/weekend (13th – 15th February 2026), the Christmas holidays (20th December 2025 – 3rd January 2026) and the Easter weekend (3rd – 6th April 2026).
2. Weekend breaks are available at the following Q hotels:- Ashford International Hotel & Spa, Kent, Belton Woods Hotel, Spa & Golf Resort, Lincolnshire, Cambridge Belfry Hotel & Spa, Cambridge, Chesford Grange Hotel, Warwick, Crewe Hall Hotel & Spa, Cheshire, Dunston Hall Hotel, Spa & Golf Resort, Norfolk, Forest Pines Hotel, Spa & Golf Resort, North Lincolnshire, Hampshire Court Hotel & Spa, Hampshire, Norton Park Hotel, Spa & Manor House, Winchester, Oulton Hall Hotel, Spa & Golf Resort, Yorkshire, Slaley Hall Hotel, Spa & Golf Resort, Northumberland, Stratford Manor Hotel, Stratford Upon Avon, The Park Royal Hotel & Spa, Cheshire, The Telford Hotel Spa & Golf Resort, Shropshire.
3. You will be staying in a 4* hotel, sharing a double room with en-suite bathroom on a bed and breakfast basis. If you'd prefer a twin room, we will do what we can to secure this for you, but it cannot be guaranteed.
4. Q Hotel dinner is provided in the form of a £28.00 per person dinner allowance to be used in the hotel restaurant.
5. The prize must be accepted by the winner within 14 days from the date of winner notification and booked by the prize winner within 12 months from the date of NDL's initial correspondence with them.
6. The Winner and guest(s) are responsible for all expenses not expressly stated in these Terms and Conditions as being included as part of the prize.

- 3 x Samsung TV and 6 months Netflix Premium Subscription. Includes:

- Samsung (2024) LED HDR 4K Ultra HD Smart TV, 50 inch with TV Plus, Black
- 6 Months Netflix Premium Subscription

1. Should these products be unavailable at the time of purchase for the winner, the NDL Group reserves the right to substitute with an alternative of equal or greater value. Specifications are subject to change from the manufacturer without notice.
2. You will receive a Netflix e-gift card to the value of £107.94 to cover the cost of 6 months Netflix Premium membership. Netflix gift card is redeemable for the Netflix service in UK via Netflix Account (over 18s only). Existing members can use a Netflix card to pay their bill. Non-members can use one to start watching great entertainment

immediately on any device. The gift card has no expiry date. For Netflix terms and conditions visit <https://help.netflix.com/legal/termsofuse>

4. The Netflix e-gift card will be sent via email within 28 days from the date that NDL receives confirmation of prize acceptance from the winner. The Samsung TV prize will be delivered within 28 days from the date that NDL receives confirmation of the delivery address from the winner. NDL will do their best to adhere to this time frame, however due to the ongoing uncertainty with World events, there may be delays with stock availability and deliveries.
- 15 x £30.00 Gift Card for a Cinema of your choice. Includes: -
 1. Winners can choose from Odeon, Vue or Everyman Cinema vouchers. Odeon e-gift cards are valid for 2 years, Vue e-gift cards are valid for 12 months and Everyman are valid for 12 months. Gift cards can be used online or in the cinema.
 2. The prize will be delivered via email within 28 days from the date that NDL receives confirmation of prize acceptance from the winner.
 - 2 x Professional Chef to prepare, cook and serve a 3-course dinner for you and 3 friends in your home. Includes
 - A selection of menus to choose from
 - Chef to prepare, cook, serve and clear away
 - £100.00 supermarket vouchers of the winner's choice to spend on drinks
 1. Your chosen dinner party date is subject to chef's availability at time of booking.
 2. You will be able to choose from a selection of menus, the chef will work with you if you have any special dietary requirements. Chef will need to use some of your kitchen equipment to prepare the meal.
 3. On the day of your event, your chef will arrive on average 1 to 2 hours before your eating time with all the food and ingredients. They will take over your kitchen preparing, cooking & serving your chosen menu to you and then do a full clear up & clean down of the kitchen, including washing all the dishes.
 4. The prize must be claimed and booked within 12 months from the date of winner acceptance.
 - 15 x £50.00 Just Eat Gift Card.
 1. Just Eat Gift card will be delivered via email on receipt of a confirmed email address from the winner within 28 days. Just Eat gift cards expire after one year. Anyone receiving a gift card has one year from the date of purchase to redeem the gift card onto their Just Eat account.
 2. To redeem the gift card, you will need to register for a Just Eat Account (<https://www.just-eat.co.uk/account/register>). Visit Your account, go to Redeem a gift card and enter your gift card PIN. Your account will be credited with the amount on the gift card. You can only redeem the gift card via the website, you can't redeem it with the mobile app yet. For Just Eat terms and conditions visit <https://giftcards.just-eat.co.uk/terms-and-conditions>

20. No cash or other alternative prize will be provided, except that in the event of circumstances outside of its control the Promoter reserves the right to substitute a similar prize or part of a prize of equal or greater value. The prizes are non-transferable.
21. The Winner and guest(s) are responsible for all expenses not expressly stated in these Terms and Conditions as being included as part of the prize. All other costs and expenses incurred from the prizes including, but not limited to, additional travel, transfers, excursions, vaccines, accommodation, meals, and drinks as required, spending money, tips and other gratuities are the Winner's and their guest's own.
22. All images are for illustrative purposes only.
23. General: The Promoter will make available a list of winners' surnames and county of residence for the Champneys break and the Professional Chef prizes, to members of the public or regulators who request such details within 3 months after the closing date of this Promotion. Entrants can object to disclosure, or request that disclosure be limited in scope by contacting care@life-at-home.com. We may nevertheless disclose the information to the Advertising Standards Authority if required to do so. You may request a copy of the winners' list by emailing care@life-at-home.com. We reserve the right to refuse any or all such requests.
24. It is the responsibility of the entrant to provide correct, up-to-date details when entering the promotion and acceptance of the prize. The Promoter cannot be held responsible for winners failing to supply accurate information which affects prize acceptance or delivery of their prize.
25. According to the European Data Protection Regulation 679/2016 or where applicable, for individuals based in the UK, the EU Regulation as it forms part of the laws of England and Wales, Scotland and Northern Ireland by virtue of section 3 of the European Union Withdrawal Act 2018 (the "UK GDPR") (together, the "GDPR"), Your personal details will be used for the purposes as indicated in the Data Controller's Privacy Policy which is available here: <https://regina.uk.com/privacy-policy>. You can request access to your personal data or have any inaccuracies rectified, by sending an email to Sofidel S.p.a. at the following addresses: gdpd.holding@sofideld.com and/or dpo.holding@sofideld.com. Personal data processed for administering this promotion will be deleted by 30th April 2026. Personal data processed for marketing and profiling activities will be kept until your consent is revoked or for a maximum period of 60 months from the collection.
26. **Privacy - winners:** Sofidel S.p.a., as Data Controller, has appointed The NDL Group as Data Processor pursuant to article 28 of the GDPR, for the purposes of administering the promotion. The NDL Group will process the details you provide in order to claim your prize - specifically your name, email address, and for some prizes such as the Samsung TV, delivery address - solely on behalf of, and in accordance with the instructions provided by Sofidel S.p.a. and shall not use personal data for purposes other than the management of the promotion. For transparency purposes, you may consult The NDL Group's privacy policy, which describes the technical and organizational measures it adopts when processing data on behalf of its clients:: <https://www.ndlgroup.com/privacy-policy>.
27. Those who try and circumvent the entry process and/or entry instructions by any method, will be disqualified and any prize award will be void.

28. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using the prize, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law. This does not affect the consumer's statutory rights.
29. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this promotion or the awarding of prize, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel, suspend or amend the promotion or these Terms and Conditions or invalidate any affected entries at any stage.
30. If any act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions (including but not limited to global or regional health crises, weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, epidemic, pandemic, famine, plague or other natural calamities and acts of God), the Promoter will not be liable for any failure to perform or delay in performing its obligations, but will always endeavour to minimize the effect to participants in order to avoid undue disappointment.
31. The Promoter has no control over internet or communication networks and is not liable for any problems associated with them due to traffic congestion, technical malfunction or otherwise. The Promoter will not be held liable to any individual for any fraud committed by any third party nor for any event beyond its control including, but not limited to, user error and any network, computer, hardware, or software failures of any kind which may restrict, delay, or prevent a participant's entry to the promotion.
32. The Promoter reserves the right to verify all entries and the winners including, but not limited to, asking for proof of ID including date of birth (passport, driving licence or equivalent form of identification clearly showing the winner's date of birth) and to refuse to award a prize or withdraw prize entitlement and/or refuse further participation in the promotion and disqualify the participant where there are reasonable grounds to believe there has been a breach of these Terms and Conditions, the spirit of the promotion, or any instructions forming part of this promotions entry requirements or otherwise where a participant has gained unfair advantage in participating in the promotion or won using fraudulent means.
33. If any of these clauses should be determined to be illegal, invalid, or otherwise unenforceable then it shall be severed and deleted from these Terms and Conditions and the remaining clauses shall survive and remain in full force and effect.
34. These Terms and Conditions shall be governed by the law of the relevant country for each entrant, and entrants submit to the exclusive jurisdiction of the courts of the relevant country they reside in.